



John Desmond Limited

Quality Policy

John Desmond Limited is committed to identifying and working with all stakeholders in our business to ensure John Desmond Limited purchase materials, manufacture and market products that fully meet the requirements demanded by our customers.

To achieve this aim, it is the intention of John Desmond Limited to:

- a. Work in partnership with customers to identify and realise their requirements and respond in a mutually beneficial manner.
- b. Introduce products and services that meets changing requirements of all our customers.
- c. Ensure that our supplier base is fully involved with ourselves in the promotion of partnership and ongoing improvement by encouraging the routine operation of good practice with them.
- d. Monitor and measure our processes and systems, to identify improvement opportunities throughout the operation.
- e. Ensure that all employees are trained and competent, to work safely and efficiently and to understand their role and responsibilities within the quality management system.

To this end, John Desmond Limited are continually making improvement to an internal quality management system, relating to processes and finishing of architectural metal fabrication using to customer supplied documentation, The system identifies and manages the organisation's operational processes to achieve the stated quality objectives.

John Desmond Limited recognises that ongoing improvement in the quality of both product and service is essential if the satisfaction of our customers and the future prosperity of the business are to be realised.

John Desmond Limited aim is to develop the business in partnership with our customers to realise ongoing and mutual success.

Signed:

Name: Mr. I. Desmond
Managing Director

Date: 03 January 2017

(Next review scheduled for January 2018)